

Pure Pixels Limited Satisfaction Guarantee Policy:

Definitions:

“We/Us” Means the Registered Company. Pure Pixels Limited.

“Website Build” Means a customer who has commissioned a website from Pure Pixels Limited.

“Customer” Means a person or organisation who has commissioned any work from Pure Pixels Limited.

“Transfer” Means the website is moved from the production servers and is published live under the customers designated domain name.

Outline:

The satisfaction guarantee means Pure Pixels Limited will continue to make any changes, updates and amendments requested by the customer until they are satisfied with the website. There is no limit to the number of changes and updates the customer can request during the time this guarantee is still valid.

Conditions:

- The satisfaction guarantee operated by Pure Pixels Limited is only applicable when a full website build project has been commissioned to Pure Pixels Limited by a customer.
- This satisfaction guarantee becomes fulfilled when the customer has signed to agree they are happy with the website and agree to proceed with the transfer
- The satisfaction guarantee remains active until either the customer signs to agree its conclusion or until 90 days from the date the website build was commissioned, whichever comes first.